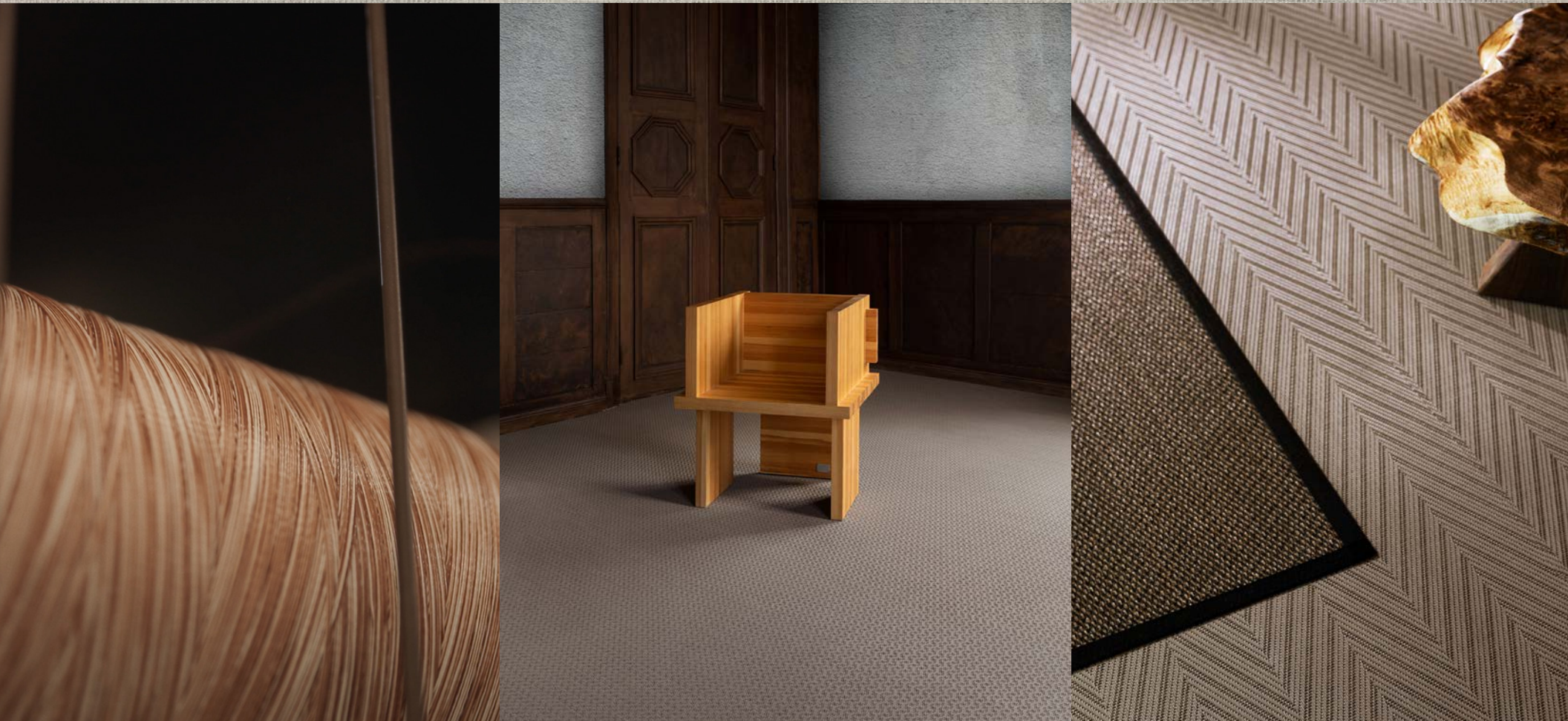


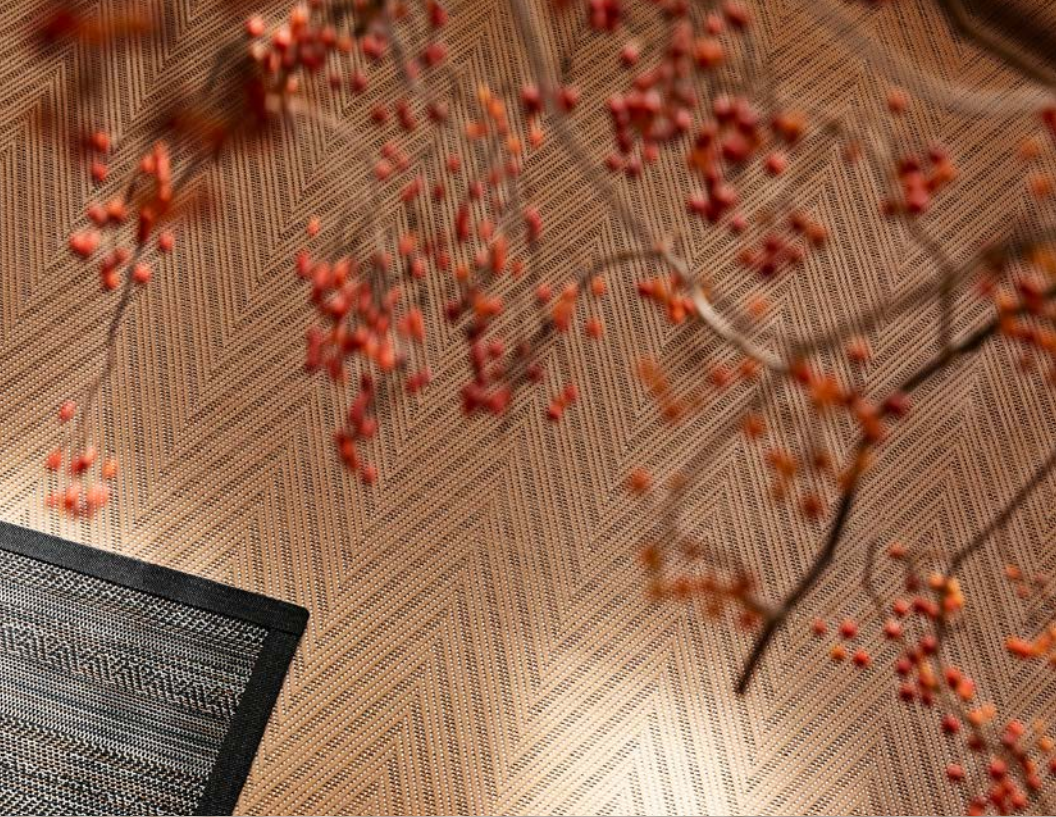
# BOLON



**BOLON CARE – BEAUTY WITH BENEFITS**







## BEAUTY WITH BENEFITS

*Caring is an important value at Bolon – about our employees, our customers, our history, the environment, and the products we sell. However, we also understand that our obligation to care goes further than this.*

*Bolon flooring represents an unbeatable combination of design, durability, ease of cleaning, maintenance, and sustainability. Looking after it correctly will provide you many years of enjoyment and long-lasting performance.*

*In these instructions, you will find out how simple cleaning and maintaining our flooring is and how you can enjoy cost savings while preserving a beautiful environment.*







## INDEX

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## BOLON COMPARED

*Bolon flooring is impermeable and solid – the flooring’s construction is completely unique, and as such, it offers exclusive characteristics and benefits such as the possibility for wet cleaning.*

*Bolon flooring is simple to take care of – with a vacuum cleaner, scrubbing brush, and water, 99% of cleaning and maintenance can be accomplished.*







CHARACTERISTIC	BOLON	TEXTILE CARPET	LINO RUBBER RESILIENT VINYL	HARD WOOD	CONCRETE STONE CERAMIC
<i>LCCA - Life Cycle Cost Analysis <sup>1</sup></i>	●	●	●	●	●
<i>Extensive product lifespan <sup>2</sup></i>	●	●	●	●	●
<i>Appearance retention over time <sup>3</sup></i>	●	●	●	●	●
<i>Textile appearance</i>	●	●	●	■	■
<i>Comfort under foot</i>	●	●	●	■	■
<i>Impact sound reduction <sup>4</sup></i>	●	●	●	●	●
<i>Slip resistance</i>	●	●	●	●	●
<i>Impervious material</i>	●	■	●	■	●
<i>Antistatic properties</i>	●	●	●	●	●
<i>Minimal chemical properties</i>	●	■	●	●	●

● LOW   ● HIGH   ■ NOT AVAILABLE

<sup>1</sup> Due to lower cleaning and maintenance costs compared to carpet and hardwood and the durability of Bolon flooring, the LCCA will deliver a positive result.

<sup>2</sup> Bolon flooring has a long product life during which we offer warranties up to 15 years.

<sup>3</sup> Unlike textile carpet or hardwood, our flooring retains its appearance without flattening.

<sup>4</sup> Our acoustic flooring improves the decibel value up to 22 dB.

# A HEALTHIER AND MORE HYGIENIC ALTERNATIVE TO CARPET

## BOLON

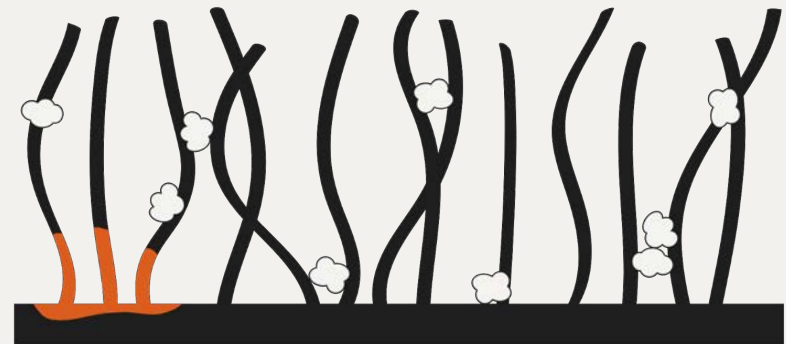
UNIQUE AND RESILIENT YARN  
TIGHT WEAVE  
LOW SURFACE AREA

*Resilient yarns are woven tightly together and secured by layers of impenetrable backing to make Bolon flooring impervious to liquids, spills, and germs.*



## CARPET

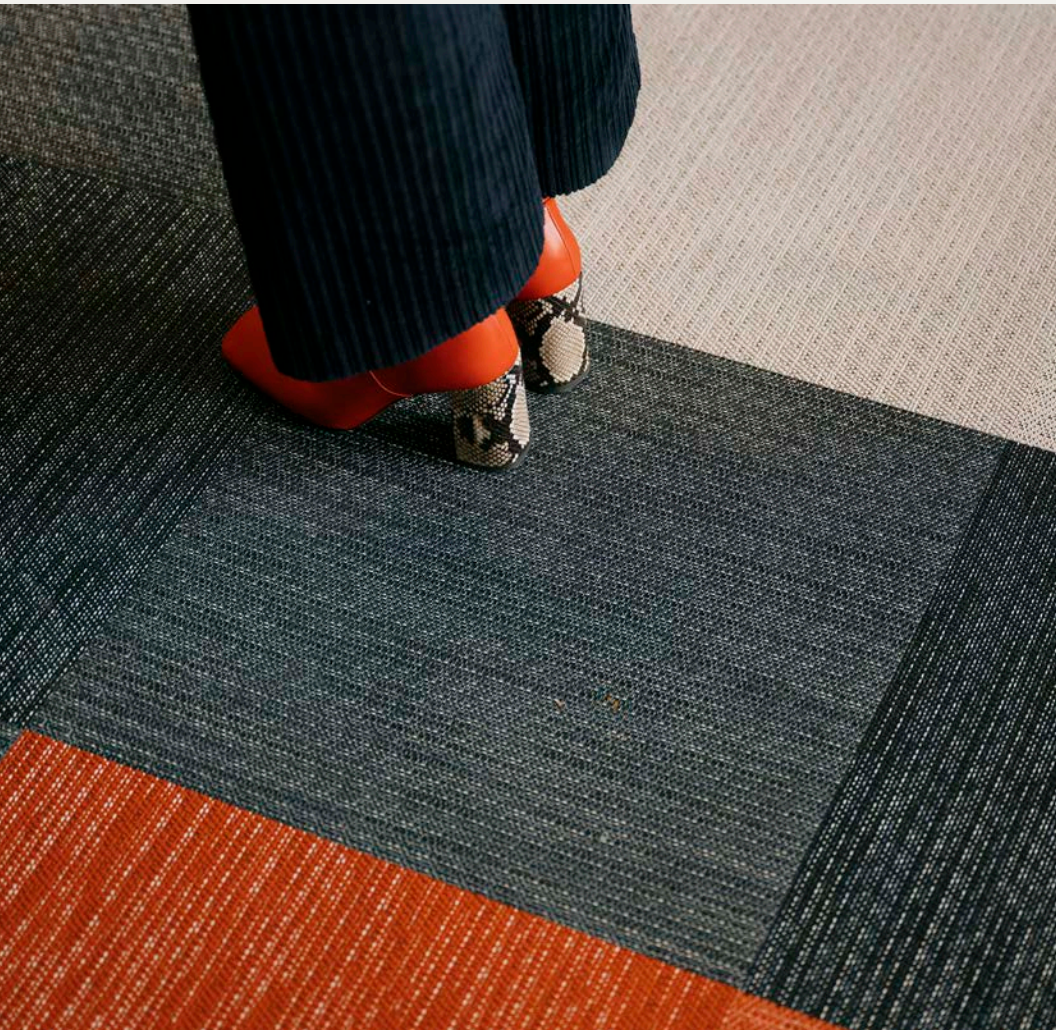
SYNTHETIC/WOOL COMPOSITION  
LOOSE AND EXPOSED FIBERS  
HIGH SURFACE PROFILE





## MAKING THE BEST CHOICE

*Creating a durable, inviting, and healthy living space requires careful consideration when selecting the perfect flooring. To help guide you to achieve your ideal environment, here are five easy steps.*







#### **WHERE**

*Our flooring is designed for many environments, and we can offer optimal solutions for applications as diverse as hotel, office, retail, healthcare, museum, educational, residential, and many more.*

#### **DURABILITY**

*All Bolon flooring carries an EN685 Class 32 (normal commercial use) or 33 (heavy commercial use) durability rating, making it hard wearing and long lasting with a warranty of 10 or 15 years.*

#### **SPECIAL FEATURES**

*Are you seeking flooring with an attractive design and textile feel which is hygienic and hypoallergenic or other special qualities such as light reflection? Bolon flooring can offer these characteristics as well as a Bfl-s1 fire resistance.*

#### **FORM**

*We understand that no two floor spaces are the same. Our flooring reflects this. Available as tiles, rolls, or even shapes, creativity and functionality live hand-in-hand in every floor we supply. Use Bolon Studio™ to create a unique flooring solution for your needs.*

#### **COLOR AND PATTERN**

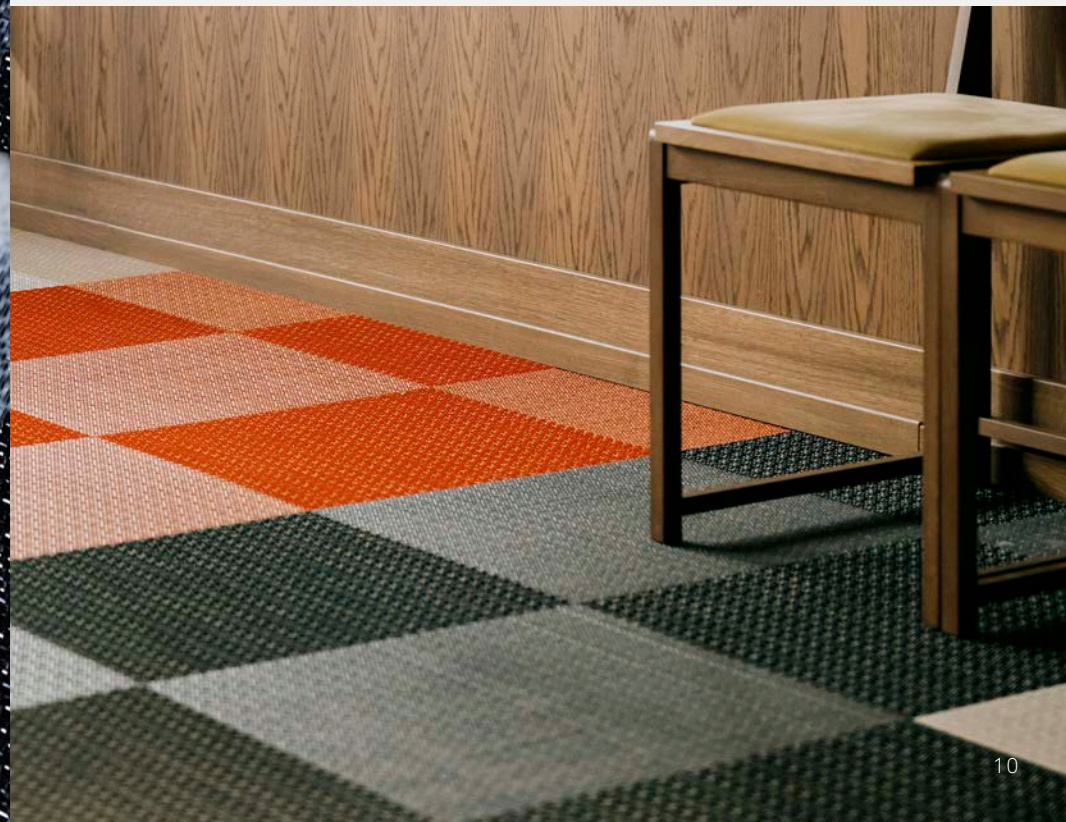
*With the right shade and pattern, even a larger room or corridor can convey a real sense of design unity. Select your flooring with respect to this as well as to pragmatic requirements such as dirt resistance.*





## CLEANING & MAINTENANCE INSTRUCTIONS

*The composition of a Bolon floor ensures that it is easy to clean and maintain. The floor is impermeable and solid, making it ideal for wet cleaning and cleaning machines. Stains are easy to remove with hot water.*







#### **THE RIGHT FLOOR IN THE RIGHT PLACE**

*Bolon flooring can be used in most interior areas, as it is both durable and easy to clean. Moreover, choose the color of the flooring with care. Start by considering the function and the overall surroundings of the space where you plan to use Bolon flooring. If you need assistance, we are more than happy to guide you.*

#### **GENERAL**

*Correctly performed maintenance prolongs the floor's useful life. Factors such as color, design, or installation location affect the need for cleaning. Floor maintenance consists of 3 parts: daily cleaning, weekly cleaning, and periodic maintenance. In addition, there are precautions that prevent damage and make maintenance easier. An efficient entry system will save your floor from 85% of all incoming dirt. The entry system consists of an outdoor area and an indoor area. The outdoor entry system will scrape the dirt, and the indoor entry system will absorb the dirt and moisture. With proper entrance zones, you will save on cleaning and maintenance costs. When designing your entrance system, we recommend you let a professional advise you on the right product and size.*

*Ensure all table and chair legs have furniture pads, no sharp edges, and are made from stainless steel, polythene, or similar. Prevent unnecessary wear and tear and discoloration by having hard polyamide wheels on chairs. Some types of rubber may cause discoloration due to migration with Bolon flooring. These kinds of discolorations can't be removed.*

*Do not use acetone, any polish, or soap on Bolon flooring. Soap residue will cause dirt to adhere to it, which results in faster contamination of the Bolon floor.*



# DAILY

## VACUUM CLEANING




- Vacuuming removes 80% of the dirt such as loose dust and sand.
- Vacuum daily from skirting board to skirting board. Vacuum twice a week with the use of a vacuum cleaner with vertical rotating soft brushes.
- Regularly replace the dust bag or tank.

## STAIN REMOVAL



- Check for stains and remove them with hot water and a scrubbing brush, dry with a microfiber cloth.
- If the stains are still visible, a pH-neutral (pH 7-8) spray cleaner without soap can be used on the stains.
- After using a pH-neutral cleaner, use hot water and a scrubbing brush and dry with a microfiber cloth.



STAIN		CLEAN WITH
		
Chocolate, fat, cheese		Hot water (70-100 degrees)
Juice, coffee, beer, wine		Hot water (70-100 degrees), if needed use a pH-neutral spray cleaner
Asphalt, oil, shoe polish, chalk, ink		Mineral spirits
Blood		Cold water, ammonia if needed
Rust		Light acidic (pH 3-4) cleaner
Water-based glue		Hot water (70-100 degrees)
Solvent-based glue		Mineral spirits
Marks from shoes		Rub with dry cloth
Chewing gum		I-gum machine, hot water (70-100 degrees), steam or freeze spray
Indentation from furniture		Hot water (70-100 degrees), heat gun
Stearin		Hot water (70-100 degrees)



## WEEKLY

Vacuum cleaning does not remove all pollutants. At least once a week, an additional damp cleaning is necessary. Depending on the size of the surface and the contamination, this can be done manually or mechanically. With larger surfaces and heavy soiling, we recommend cleaning mechanically.



### MANUALLY



- **Mopping:** Use a microfiber flat mop system with 2 buckets, one for clean and one for dirty water. Always use a clean mop. Soak up the water with a soft microfiber cloth or with a wet vac.
- **Scrubbing:** Use a stiff bristle brush and a bucket of water. Suck up the water with a soft microfiber cloth or with a wet vac.

### MECHANICAL



- **Wet Vac Scrubber-Dryer Method:** Use of a wet vac scrubber-dryer machine with vertical rotating soft brushes. If possible, clean the floor along the longitudinal weave direction.
- **Smart Care Trio Encapsulation Method:** Dirt and stains are encapsulated by crystals. These crystals are brushed and vacuumed up during regular cleaning. For the Smart Care Trio, the black vertical rotating brushes are needed.

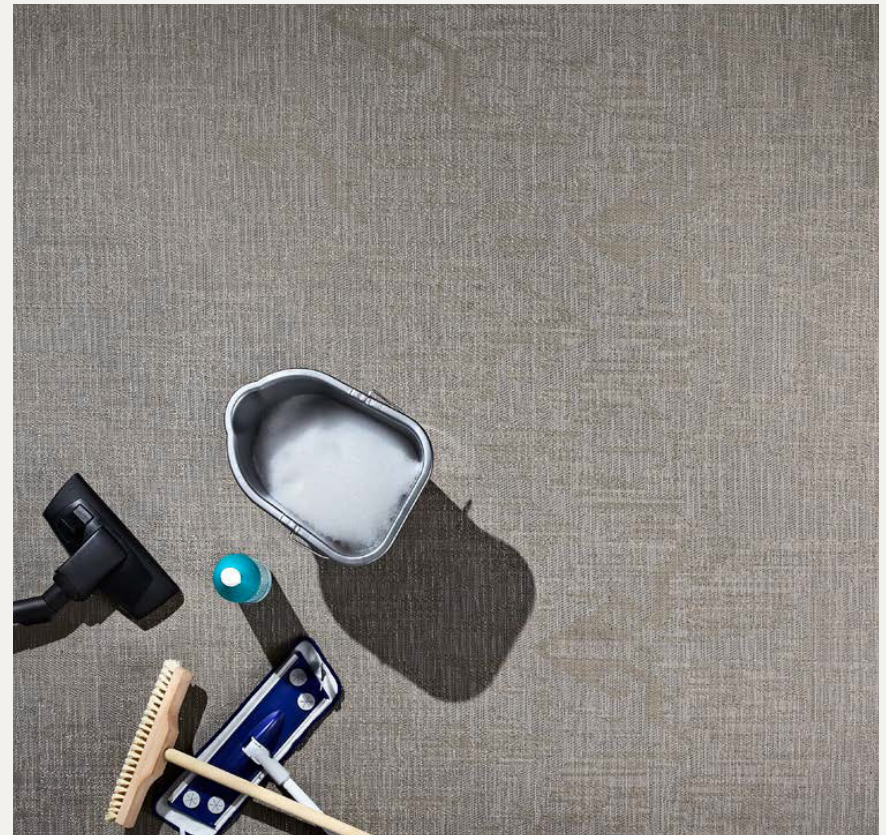
By vacuuming, you will remove 80% of the dirt.

## PERIODIC

### MECHANICAL



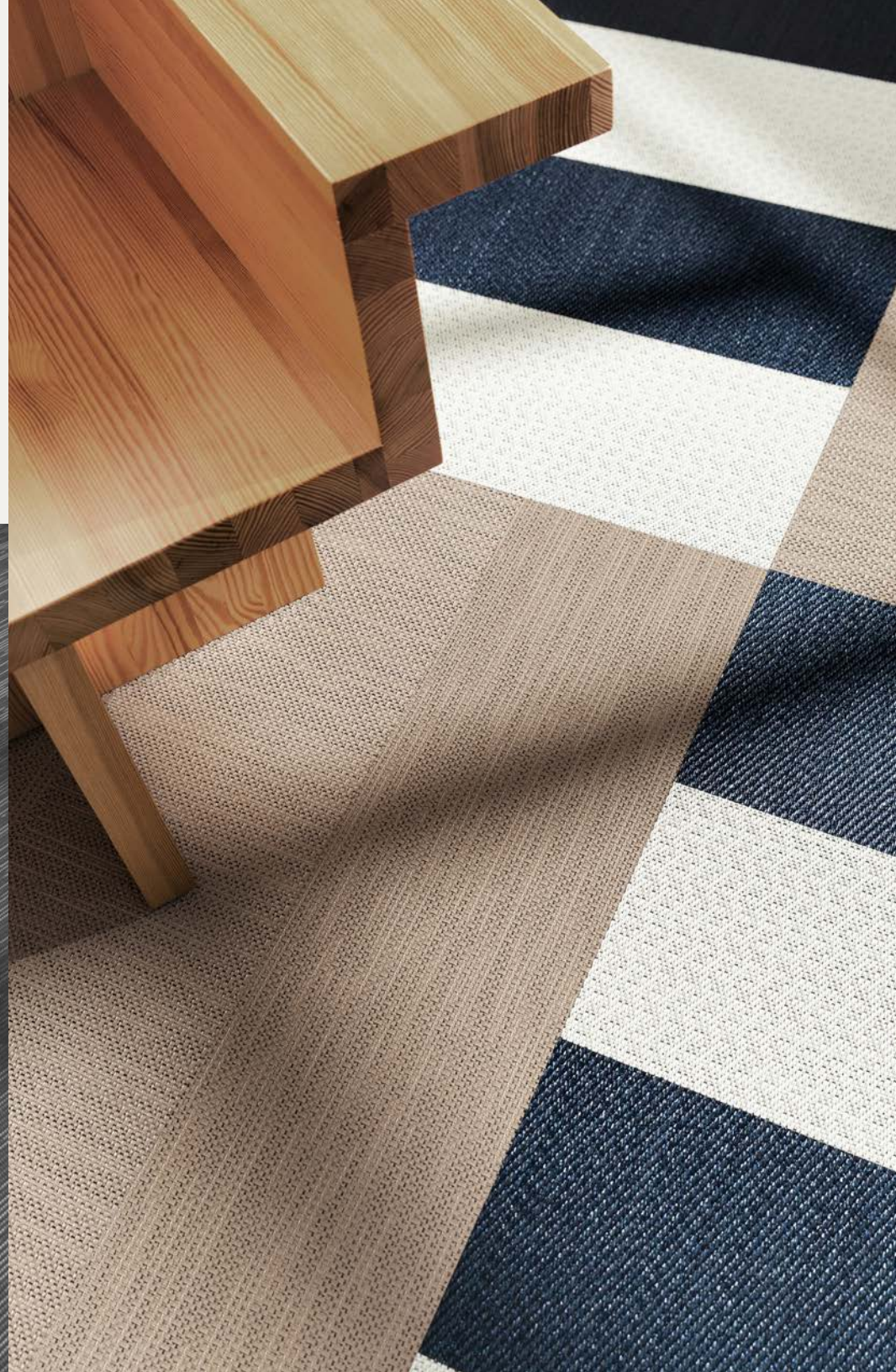
- Office areas / once a year
- Entrance areas / twice a year
- Pantry areas / twice a year
- Traffic areas like corridors / twice a year





## IN YOUR WORDS

*Bolon flooring has left a lasting impression on countless clientele, from enhancing productivity to creating environments that inspire creativity and elevate comfort. As you read through these testimonials, you'll gain insights into the diverse ways our flooring has exceeded expectations and set new standards of excellence.*





## HOSPITALITY

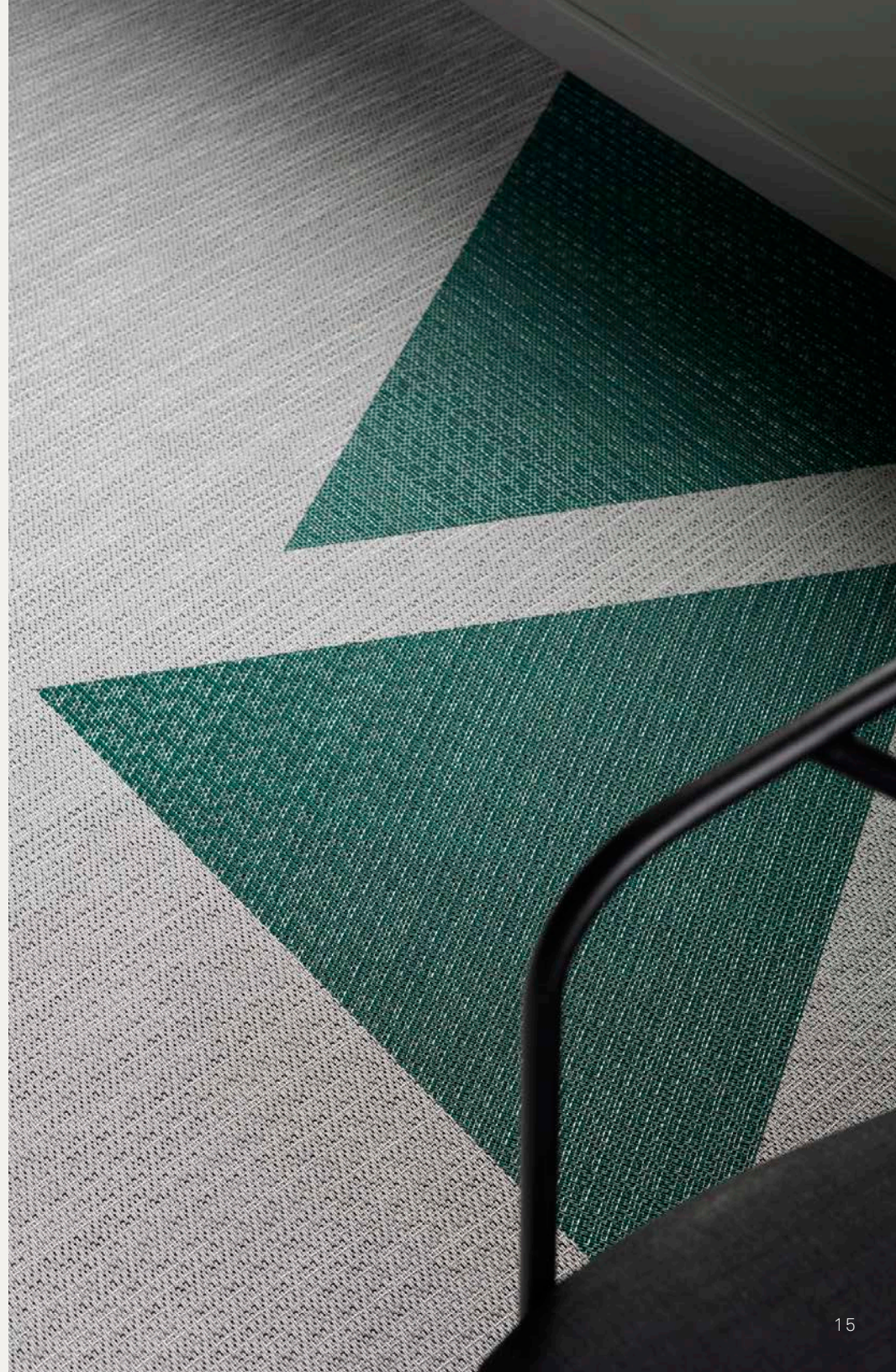
*Citybox Bergen - Guro Dolve Meyer  
Regional Operations Manager*

*"In Citybox Bergen, we have a few rooms with Bolon flooring from 2012. Most of the rooms have Bolon from 2017. In Citybox Danmarks plass, the Bolon is from 2019. I love Bolon flooring – its texture, how it feels and looks, as well as the variety of designs. The floor really makes the room.*

*From a maintenance point of view, the floors are very durable and easy to maintain. All our hotels are Green Key certified, and sustainability is important for us. I therefore love the fact that Bolon is made from recycled materials, and that production has zero climate impact.*

*Cleaning Bolon is easy. No chemicals are needed, just clean with water (hot or cold). For deep cleaning, we have Kärcher machines, and it works wonders. In the common areas, we clean the Bolon flooring every day. The guest rooms are cleaned every other day and of course on departure day. Mostly the floors are cleaned with a vacuum and a microfiber mop with water.*

*I love how Bolon have their own maintenance page on their homepage. Here we find tips and advice when we have a problematic stain. This has helped us a lot."*







## HOSPITALITY

*Citybox Tallinn, Helsinki, Antwerp - Teele Lepp  
Regional Operations Manager*

*"In Citybox Tallinn hotel, the flooring is from 2020, and in Citybox Antwerp hotel, it is from 2021. So, in both hotels, it's relatively new.*

*I love Bolon flooring because it's easy to maintain and keep clean. I also love the fact that it's made from recycled materials and that it's allergy free. Nowadays, so many people have allergies and as we accept pets in our hotels, it is essential that we can clean flooring properly. Also, I like the variety of colors and patterns that Bolon offers. By changing the direction of one piece on the floor, you have a totally new pattern.*

*Cleaning is super easy compared to regular carpets in the hotel rooms. No chemicals are needed, just fresh water. In case of stains, it will be removed with hot water and voila it's clean, as if nothing ever happened. Twice a year, we also use Kärcher machines to do a full wash for the flooring. Everyday cleaning is with vacuum cleaner and microfiber mop with water, based on departures or daily cleaning needs. If there are stains then step 3 will be done.*

*I love the Bolon maintenance page with videos and steps on how to clean and maintain their flooring – foolproof and easily understood for all nationalities and languages."*



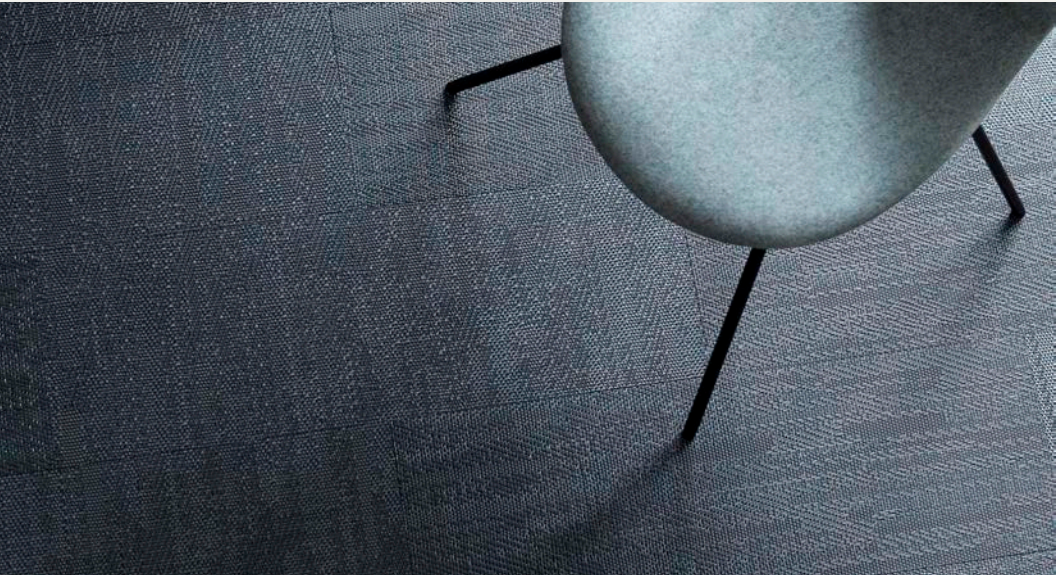
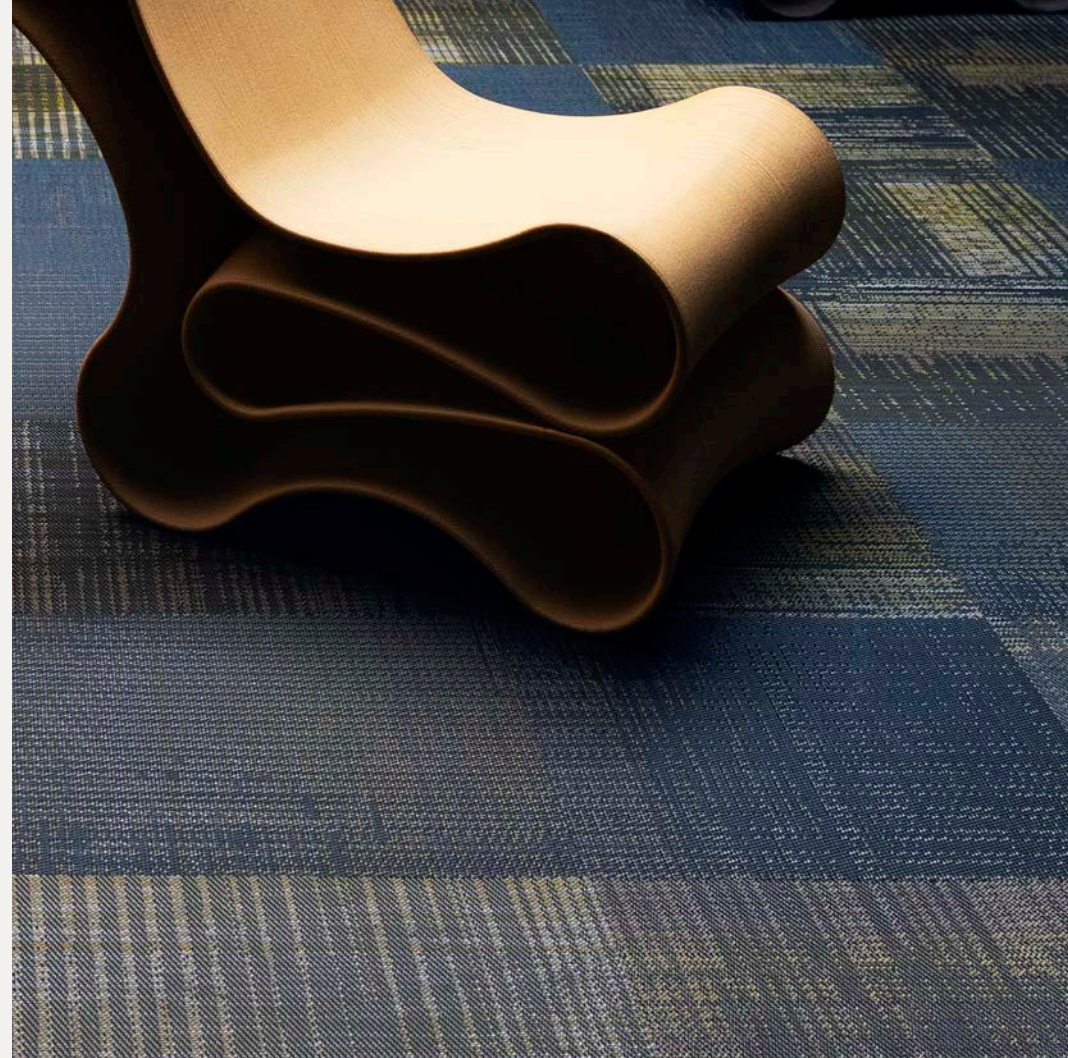
## EDUCATION

*University of Melbourne - Tony Gould  
Key Account Manager ISS*

*“The University of Melbourne has Bolon flooring installed in many buildings in the Parkville campus. Bolon flooring covers approximately 90% of the total flooring in the Giblin Eunson Library (2000m<sup>2</sup>) and was installed in 2012. The library has an extremely high traffic load throughout its entirety. Nine years after installation the flooring is still in extremely good condition. Given the high-performance of the product, Bolon flooring has also been installed in the John Medley Building and Art West Building, to name a few.*

*ISS is a global facility management company and at the University of Melbourne maintains Bolon flooring using an encapsulation machine. The cleaning process is quick, efficient, and operator friendly. Additionally only water is required to clean the flooring, eliminating the use of chemicals.*

*Bolon flooring is easy to clean and extremely durable, offering excellent appearance retention over time and a long product life.”*



## STUDENT HOUSING

*Melbourne University Student Accommodation – Nathan Caplan  
Facilities and Operations Coordinator*

*“After nearly 6 years and millions of footsteps walking on Bolon flooring, the floors are still in fabulous condition. The floors get a simple routine clean regularly, and each year, we perform a more thorough clean, which brings the floors back to looking new again.”*





## RETAIL

*Robert Daniëlle B.V. – Gonny & Rob  
Owners*

*“The Bolon Now Champagne in rolls has been installed in February 2012 in our shop. We sell exclusive womens fashion, and the look of a Bolon flooring fits perfectly with that. Our experience of Bolon is very good, and we have made many very positive recommendations straight from our hearts. Almost all customers noticed that it was a special floor covering. Keeping it clean is very easy: scrubbing, sweeping, mopping, and vacuuming, etc.*

*Snow, rain, dirt from the trees, or sometimes even dog poop is easy to clean. Despite the fact that our Bolon flooring looks great after daily and weekly cleaning, we do a mechanical cleaning twice a year to maintain hygiene.”*







# BOLON



SUITABLE FOR USE WITH  
MECHANICAL CLEANERS



WATER-  
RESISTANT



SIMPLE STAIN  
REMOVAL



SPILLS AND DIRT  
DO NOT PENETRATE



VINYL FLOORING,  
NO FIBERS

## matter

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