

Super Nop® 52

Maintenance Instructions

Follow facilities Standard Operating Procedures (SOP). All Safety Data Sheets and product label instructions must be read, understood and followed before using the product

Precautions

Do not perform any wet maintenance procedures for 72 hours after the installation to allow the adhesive to cure. Prohibit foot traffic until the floor is completely dry. Remove all metal objects prior to wetting the flooring. Follow facility's Standard Operating Procedures (SOP).

Preventative Maintenance

Because 90% of all dirt in a building comes in on footwear, Matter Surfaces strongly recommends installing and maintaining entrance matting at all outdoor entrances. Doing this will improve air quality, reduce maintenance costs and lengthen the life of your interior floors.

Protect flooring from damage by furniture by using the proper glides, casters and/or floor protectors. Prevent damage by wheeled furniture, appliances, dollies, pallet jacks, etc. by using wheels or casters that are appropriate for the load being carried. When moving very heavy objects across the floor, even if they are on wheels, it is recommended to cover the floor with plywood or hardboard panels to prevent indentation, scratching or other damage to the floor.

Cleaning Frequency & Methods

Routine cleaning

- Vacuum clean using a commercial brush vacuum cleaner.
- Removing dirt/debris is most effective on dry matting.
- Recommendations for vacuuming frequency:
 - Heavy foot traffic/soiling: 1x per day
 - Light foot traffic/soiling: 2x-3x per week
 - Occasional foot traffic/minimal soiling: 1x per week

Deep cleaning:

1. Vacuum matting and remove any spots.
2. Deep clean matting using the Hot Water Extraction method.
3. Extraction cleaning removes deeply embedded soils and should be performed as needed, based on traffic and soil levels.
4. Best results and quickest dry times are achieved with a commercial truck-mounted steam extraction machine.
5. When clear water is obtained during the extraction, the dirt has been removed from the carpet.
6. Recommendations for deep cleaning frequency:
 - Heavy foot traffic/soiling: 2x per year
 - Light-medium foot traffic/soiling: 1x per year

Spot removal:

- Remove spills and spots as soon as possible after they occur.
- Remove solid components using a scoop, liquids using a clean, white cloth or tissue paper.
- Always treat the spot with a clean, damp cloth.
- Always work towards the middle of the spot, in the direction of the pile.
- Pat on the spot, do not rub; Let the spot dry then vacuum the treated area.
- Call in an expert for dried or hardened spots, who can prevent the carpet from getting damaged by using the right products.

Gum removal:

- Excess chewing gum should be scraped off with a standard putty knife, which can be assisted by the use of an aerosol-based freezing agent, appropriately sourced from a janitorial supply distributor.
- Chewing gum residue may require use of a citrus-solvent based spot remover, appropriately sourced from a janitorial supply distributor.

Ice melt removal:

- To prevent ice melt build-up, vacuum periodically throughout the day when ice melt is being used.
- Follow the “deep cleaning” instructions in section 4 to remove ice melt residue.